

NACHA Phishing Alert Security Alert

This Security alert is furnished as part of Fiserv's on-going commitment to provide you with tools, information, and services to assist your institution in operating as efficiently and securely as possible. As the Internet continues to become a more popular avenue for business and banking transactions, attempts to gain access to your network information also continue to increase.

Recently, some corporate clients have received a fraudulent e-mail appearing to be sent from NACHA – The Electronic Payments Association. This fraudulent e-mail contains the Subject line "Rejected ACH Transaction" and indicates an ACH transaction was rejected and that corporate client should review the transaction by clicking on the provided hyperlink. This hyperlink directs the corporate client to a potentially malicious web site that is designed to appear as the official NACHA web site. If visited, this fraudulent web site could be used to install malware on the corporate client's workstation.

NACHA has informed Fiserv that this e-mail did not originate from NACHA and that any recipient of this e-mail should not click on the provided hyperlink.

Below is a sample of the fraudulent e-mail sent to corporate clients.

From: nacha.org [mailto:report@nacha.org]
Sent: Thursday, November 12, 2009 10:25 AM
To: Doe, John
Subject: Rejected ACH transaction, please review the transaction report

Dear bank account holder,

The ACH transaction, recently initiated from your bank account, was rejected by the Electronic Payments Association. Please review the transaction report by clicking the link below:

[Unauthorized ACH Transaction Report](#) (this is the how the link is presented)
